

Terms of Service

Last Updated: [11/2/2025]

Welcome to www.myveteranbuddy.com (referred to as "we," "us," or "our"). By accessing or using our website located at www.myveteranbuddy.com (the "Site"), you agree to be bound by these Terms of Service ("Terms"). If you do not agree to these Terms, you must not access or use our Site.

1. Acceptance of Terms

By creating an account, you acknowledge that you have read, understood, and agree to be bound by these Terms, as well as our Privacy Policy, which is incorporated into these Terms by reference.

2. Eligibility

You must be at least 18 years old to use our Site. By using our Site, you represent and warrant that you meet this eligibility requirement.

3. Account Registration

To access certain features of our Site, you may be required to create an account. When you register:

- You agree to provide accurate, current, and complete information.
- You are responsible for maintaining the confidentiality of your password and account.
- You agree to notify us immediately of any unauthorized use of your account.

4. Membership and Fees

4.1 Payment Terms

Fees for membership are due upon selecting a membership tier. All fees are non-refundable unless otherwise stated.

4.2 Changes to Fees

We reserve the right to modify our fees and the structure of memberships at any time. We will notify you of any such changes.

5. E-Commerce Online Store

5.1 Product Listings

We may offer products and services for sale on our Site. All product descriptions and availability are subject to change without notice.

5.2 Order Acceptance

By placing an order, you make an offer to purchase a product or service. We reserve the right to accept or reject your order for any reason, including availability, pricing errors, or inability to verify information.

5.3 Pricing

Prices for products are listed in US Dollars and may change. Any price changes will be communicated to you before the transaction is completed.

5.4 Payment Methods

We accept various payment methods as listed on the Site. You agree to provide valid payment information and authorize us to charge the selected payment method for your order.

5.5 Refunds and Returns

Refunds will be handled according to our Refund Policy. Please refer to our dedicated Refund Policy page for more details.

6. Credit Card Information Security

We take the security of your credit card information seriously. When you provide credit card details, we implement the following safeguards:

- **Encryption:** Your credit card information is transmitted using Secure Socket Layer (SSL) technology, which encrypts your information. This means your data cannot be easily intercepted.
- **Compliance:** We comply with the Payment Card Industry Data Security Standards (PCI-DSS) to ensure that sensitive information is handled securely.
- **Limited Access:** Access to your credit card information is restricted to authorized personnel only and is used solely for processing payments.

Although we strive to protect your credit card information, no method of transmission over the internet or electronic storage is 100% secure. Therefore, while we aim to use commercially acceptable means to protect your information, we cannot guarantee its absolute security.

7. Breach of Terms

7.1 Reporting a Breach

If you become aware of any violation of these Terms, you are encouraged to report it to us immediately at info@myveteranbuddy.com.

7.2 Investigating Breaches

Upon receiving a report of a potential breach, we will:

- Conduct a thorough investigation of the reported violation.
- Inform the involved parties of our findings and any potential behaviors that violate these Terms.

7.3 Actions for Breach

If we determine that a breach has occurred, we may take the following actions:

- Issue a warning to the violating party.
- Suspend or terminate the violating user's account and access to the Site.
- Take legal action if necessary to mitigate damages and protect our rights.

8. User Conduct

You agree to use the Site in a manner that is lawful and respectful. This includes:

- Not using the Site for any fraudulent or abusive activities.
- Not engaging in harassment, threats, or hate speech.
- Not distributing spam or malicious software.

9. Content Ownership and License

9.1 User Content

You retain ownership of any content you share ("User Content"), but you grant us a non-exclusive, royalty-free, worldwide license to use, modify, and display such content in connection with the Site.

9.2 Our Content

All content provided on the Site is owned by us or our licensors. You may not reproduce, distribute, or use our content without our prior written permission.

10. Termination

We may terminate or suspend your account and access to the Site, at our sole discretion, without notice, for conduct that we believe violates these Terms or is harmful to other users or us.

11. Disclaimer of Warranties

The Site is provided on an "as-is" and "as-available" basis. We make no representations or warranties of any kind, either express or implied, regarding the Site's availability or reliability.

12. Limitation of Liability

To the fullest extent permitted by law, we shall not be liable for any direct, indirect, incidental, or consequential damages arising from your use or inability to use the Site.

13. Governing Law

These Terms shall be governed by and construed in accordance with the laws of [Your State/Country], without regard to its conflict of law principles.

14. Changes to Terms

We reserve the right to modify these Terms at any time. We will notify you of any changes by posting the new Terms on this page. Your continued use of the Site after modifications will constitute your acceptance of the new Terms.

15. Contact Us

If you have any questions about these Terms, please contact us at: [info@myveteranbuddy.com]

